

NB Technical Support Intern


工作內容

1. Provides customer service to the user community, responds to support requests via the online customer support system and e-mail.
2. Creates and maintains a log of potential issues reported from the different service channels.
3. Set up the system and perform standard system stability, and cross-validation tests.
4. Other duties and responsibilities as assigned at the direction of notebook technical support from team leaders.

職務類別 電話客服類人員、工讀生

工作待遇 **時薪180-200元**

工作性質 全職

上班地點 新北市中和區立德街69號 (距捷運中原站300公尺) 

管理責任 不需負擔管理責任

出差外派 無需出差外派

上班時段 日班

休假制度 週休二日

可上班日 兩週內

需求人數 3人

條件要求

接受身份 日間就讀中、夜間就讀中、學生實習

工作經歷 不拘

學歷要求 高中、專科、大學、碩士

科系要求 不拘

語文條件 英文 -- 聽 /中等、說 /中等、讀 /精通、寫 /精通

擅長工具 不拘

工作技能 不拘

其他條件

- High level English reading and writing skills. (TOEIC score above 730)
- Proactive team player, self-directed, organized, detail-oriented, able to work independently, and willing to assume responsibilities.
- Ongoing or completed degree in a technical area such as computers, engineering, or related field is a plus.
- High-level user with extensive personal knowledge of standard computer hardware (CPU, GPU, Memory, Panel...), computer support, and Microsoft Windows is preferred.
- Work more than 3.5 days a week